

# Liverpool Health Economy

## **OVERVIEW OF WINTER 2008/09**

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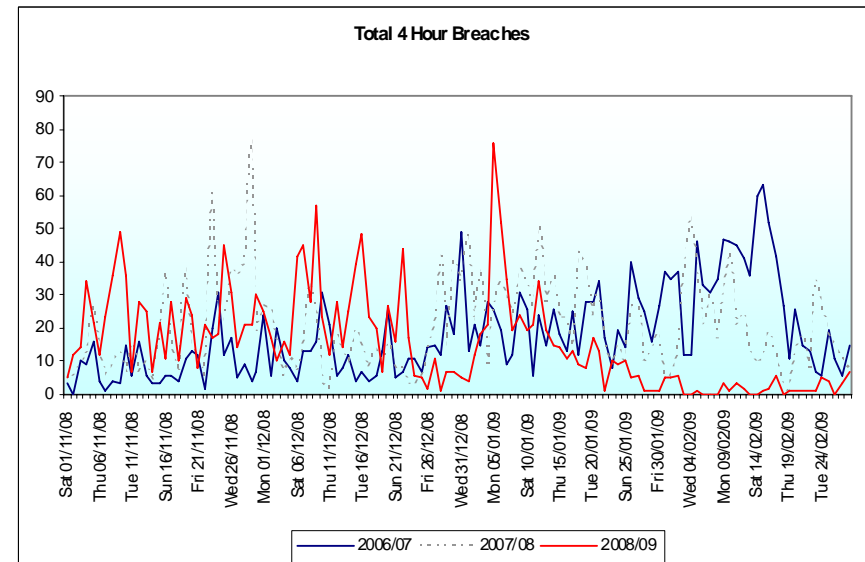
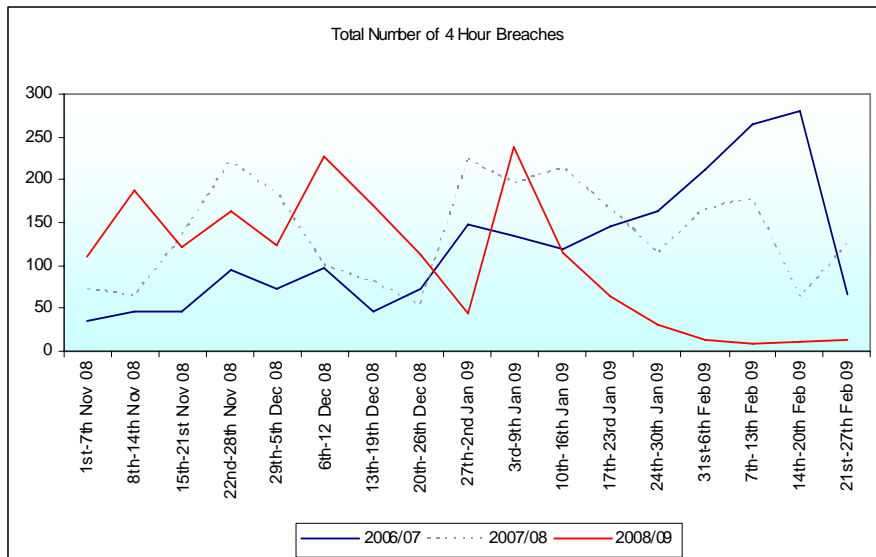
# Summary of Winter 2008/09

- Achieved the Health Economy target 2008/09!
- First time RLBUHT has achieved the A&E 4 hour target during the winter months
- Backdrop of increased demand for A&E services (Type 1)
- Intense pressure in December & January – whole system responsibility for the A&E target post January
- Flu hit early – affected staffing levels (late Nov/Dec)
- Extensive planning for winter 2008/09 (Plan 1) – not enough and not introduced early enough (Plan 2)
- Not one initiative but series of measures

# What was achieved....

## Breaches of the 4 Hour Target

- Liverpool Health Economy 4 Hour Target 2008/09 – PCT & Acute Trust
- Average pre-January 95 breaches each week
- Spike first week of Jan due to severe pressures – weather
- Average of 18 breaches per week Feb/Mar 09



# How did we do this?

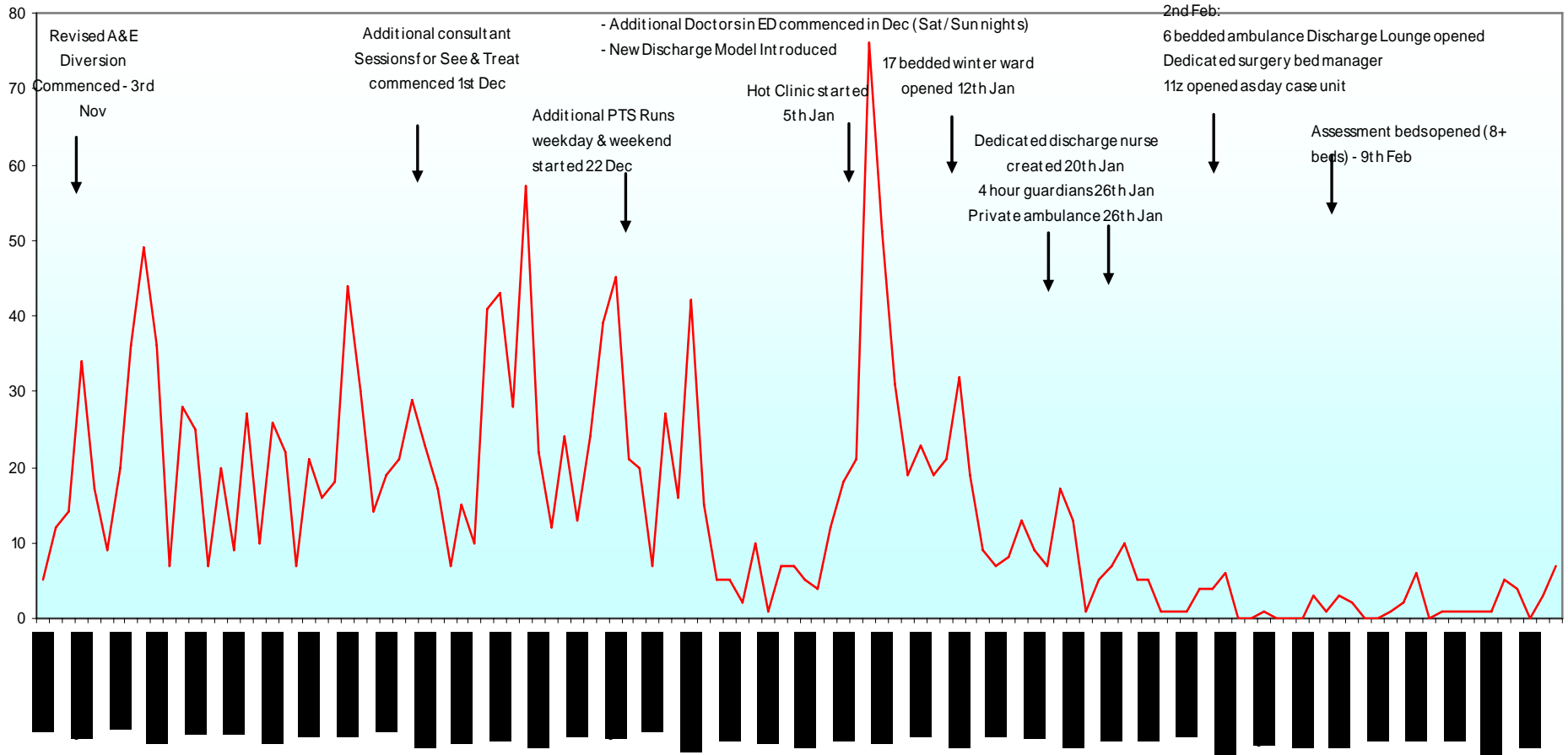
- **UM Review**
  - Improvements to discharge process – LOS targets, RAG
  - New surgical pathway – hot clinic (abdo pain)
  - Review of single point of access
- **Winter Initiatives (Plan 1)**
  - Revised A&E Diversion Scheme
  - Consultant 'See & Treat' Sessions
  - 17 bedded Winter ward
  - Weekend discharge rounds
  - Additional senior staffing within ED
  - Additional intermediate care beds – LPCT Provider
  - Additional PTS Runs scheduled
- **Other**
  - Robust Escalation Policy developed with use of Vocera
  - Opening of new isolation ward

## **Extensive Planning for Winter 2008/09**

- **Winter Initiatives (Plan 2)**
  - Acute trust initiatives
  - Step Down Assessment Beds – LPCT Provider

# Winter Initiatives

**Breaches of the 4 Hour Target (All)**



# Winter Plan 1

- **AMU ward rounds 08:00 and 13:30, Mon-Fri (Divisional Team)**
- **ED Diversion Scheme (Minors) Aim 1 patient per hour**
- **“Emergency Floor Manager” with Vocera Capabilities**
- **Additional weekend Diagnostics**
- **Medical Short Stay Ward**
- **New Isolation Ward**
- **Surgical Hot Clinics**
- **ED Junior Doctors weekend nights**

# Winter Plan 1 cont..

- **Consultant Physician sessions in ED afternoons and evenings**
- **Weekend Consultant-led discharge ward rounds**
- **Additional Intermediate care beds**
- **LoS targets set**
- **Traffic light system**
- **LOS Project Lead Appointed**
- **Expansion of ESAU**
- **Robust escalation policy**
- **Bed declaration via Vocera**

# Winter Plan 2 – Jan 09

- **Opening 6-bedded Ambulance Discharge Lounge (Medicine)**
- **Dedicated Discharge Nurse**
- **Step down assessment beds opened by LPCT Provider**
- **Additional Portering AMU**
- **Private Ambulance**
- **4 Hour Guardians ED**
- **Nurse Guardians Surgery and St Pauls**
- **Surgical day case unit**
- **Dedicated Surgical bed manager**

# Next Steps

- **Priorities established & whole system urgent care action plan developed**
- **Agreement of initiatives to maintain & deliver A&E target all year with step up in winter**